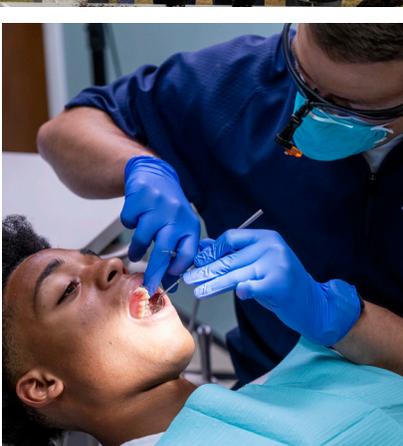


OUR MISSION IN ACTION



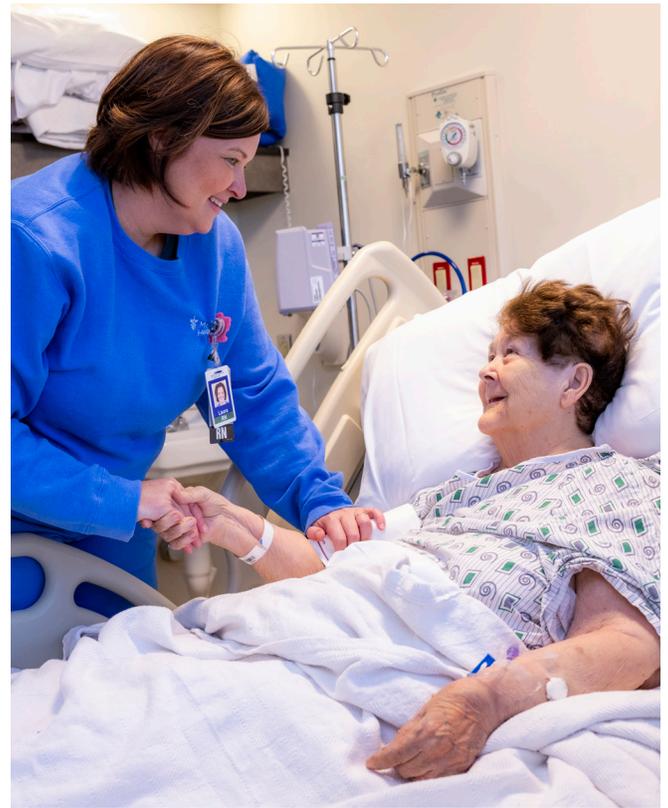
COMMUNITY IMPACT REPORT 2025

Our Ongoing Commitment to the Health of Our Communities

At Med Center Health, our mission is to care for people and improve quality of life in the communities we serve. That mission extends far beyond the walls of our hospitals and clinics. We are dedicated to improving the health and well-being of our region — especially for those most in need — through programs that expand access to care and strengthen community wellness.

As a not-for-profit healthcare system, we take this responsibility seriously. Each year, we invest resources in initiatives that ensure healthcare remains available, affordable, and accessible for everyone who chooses Med Center Health for their care.

In Fiscal Year 2025, Med Center Health gave back more than \$185 million in discounted and free services, unreimbursed healthcare costs, health professions education, and community improvement efforts. These investments reflect our unwavering commitment to improving health and quality of life across Southcentral Kentucky — because caring for our communities is at the heart of everything we do.



Care for Everyone, Without Exception

We believe that financial status should never determine access to care. Through our financial assistance and charity care programs, we provide essential medical services to individuals and families who are uninsured or under-insured. We also uphold a steadfast commitment to inclusion — we do not exclude or treat anyone differently because of race, color, national origin, age, disability, or sex.

Community Insight, Shared Action

Every three years, we participate with the BRIGHT Coalition in conducting a Community Health Needs Assessment (CHNA) to identify the most pressing health challenges in our region. Guided by these findings, we focus our efforts where they can make the greatest impact — strengthening access to care, improving outcomes, and promoting long-term wellness.

Together for a Healthier Community

Through our Community Benefit initiatives, Med Center Health is proud to serve as both a healthcare provider and a community partner. By combining expert care with meaningful outreach, we're building healthier, stronger communities — together.



COMMUNITY BENEFIT IN FISCAL YEAR 2025 — \$185+ MILLION

Med Center Health's commitment to caring for people and improving quality of life extends beyond our hospitals and into the communities we serve.



Unpaid Cost of Medicaid/Medicare — \$122,984,083

Government programs such as Medicaid and Medicare often do not reimburse the full cost of patient care. Med Center Health absorbs these unreimbursed costs so our patients don't bear the burden.

Unpaid Debt — \$41,510,837

Unpaid debt represents medical services provided for which Med Center Health did not receive expected payment. These losses reflect our ongoing commitment to caring for everyone in our community, regardless of their financial circumstances.

Financial Assistance — \$7,848,550

We provide free or discounted care to patients without insurance whose household incomes meet financial assistance guidelines — ensuring that those who qualify have access to needed healthcare, regardless of ability to pay.

Community Health Improvement — \$5,387,053

We provide resources that help people lead healthier, more productive lives. Through The Community Clinic and The Dental Clinic, we offer essential care to those with limited access. We also provide free health screenings, wellness classes, and assistance programs to help patients manage medical and financial challenges.

Health Professionals Education — \$4,662,956

The future of healthcare depends on well-trained professionals. Med Center Health supports medical education through physician residency and fellowship programs, pharmacy residency program, nursing scholarships, continuing education, and seminars.

We also host Kentucky's first four-year regional medical school — the UK College of Medicine-Bowling Green Campus — ensuring the next generation of providers is trained right here at home.

Subsidized Health Services — \$1,982,475

Some essential services, like Emergency Medical Services (EMS), operate at a loss due to limited reimbursement. Med Center Health covers these costs so that patients can receive critical care without added financial strain.

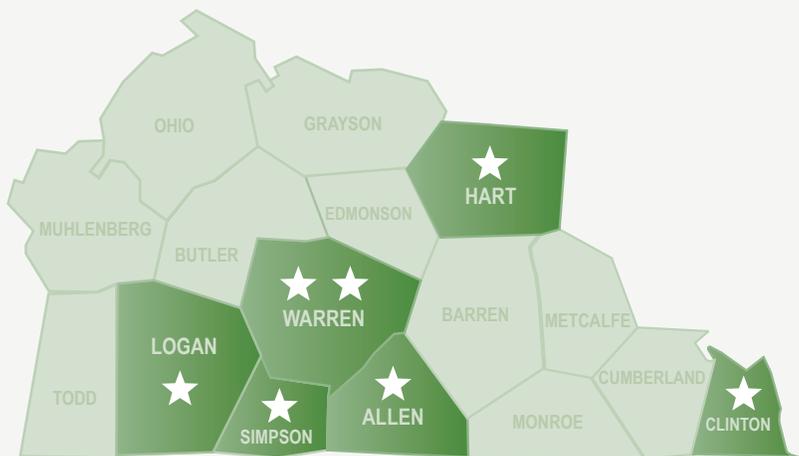
Cash and In-Kind Contributions — \$667,219

We proudly partner with community organizations to promote wellness and support local initiatives. From sponsoring the Med Center Health 10K Classic to working with the American Cancer Society and others, we invest in programs that strengthen health and community spirit across our region.

Community Building Activities — \$411,442

Through active partnerships with local chambers of commerce and community organizations, we work to strengthen the social and economic well-being of our region. Our regular physician manpower studies help identify local healthcare needs and guide recruitment to ensure access to care.

Med Center at a Glance



- Largest, not-for-profit healthcare provider in the region
- 7 hospitals, 658 beds, systemwide
- 4,000+ employees, including more than 200 employed providers
- 600+ On-Staff physicians and advanced practice providers representing more than 50 specialties
- 12 Primary Care locations across Southcentral Kentucky

Learn more at [MedCenterHealth.org](https://www.MedCenterHealth.org)

Looking Ahead

In 2025, work began on Med Center Health's transition from Meditech to Epic, the leading electronic health record (EHR) system, with implementation slated for late 2026. This partnership with Epic will make care easier, more connected, and more personalized for patients across Southcentral Kentucky. Patients will have simpler access to their health information, smoother communication among their care teams, and a more seamless experience.

In summer 2026, Med Center Health will open the High Street Tower, a five-story addition to the hospital campus that will initially dedicate two floors to Women & Children's services while also creating space for future growth of the Emergency Department and other clinical services. This investment strengthens our ability to adapt and continue meeting the increasing and evolving healthcare needs of the region.

A Century of Care

In 2026, Med Center Health launched a yearlong celebration honoring a truly historic milestone—our 100th Anniversary. For a century, Med Center Health has been privileged to serve our communities, guided by compassion, innovation, and an unwavering commitment to our mission. Throughout 2026, join us as we reflect on our past, celebrate our present, and look forward to an exciting future.

Learn more at [MedCenterHealth.org/100years](https://www.MedCenterHealth.org/100years)

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